OneView®

Tip Guide: FSMB Actions

(Federation of State Medical Boards)

Introduction

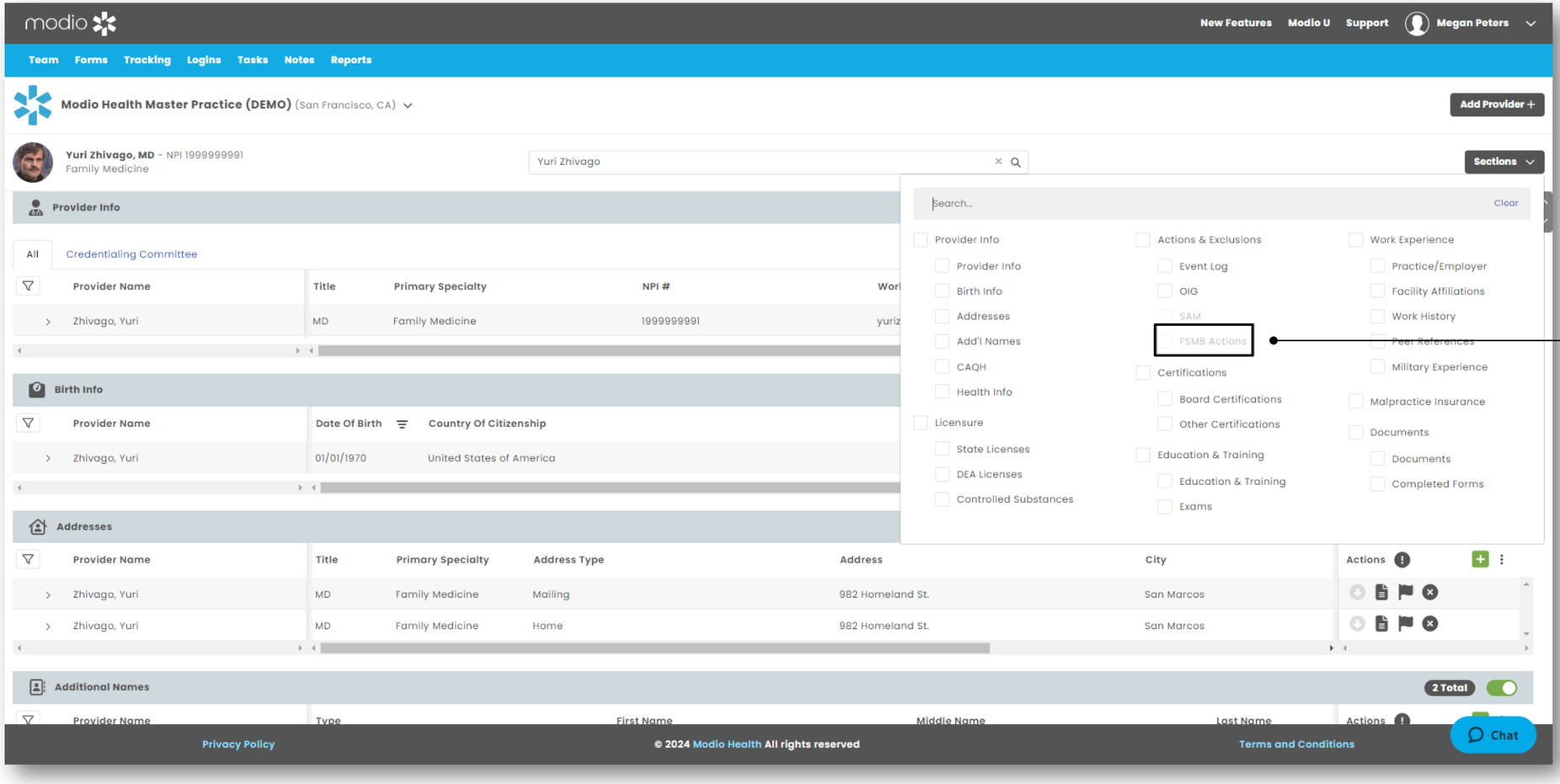
- Modio's OneView platform is integrated with the FSMB (Federation of State Medical Boards) Physician Data Center. FSMB provides information about provider licenses and any actions reported on those licenses.
- At this time, the FSMB Actions grid is only available in OneView V2. Clients will need a signed agreement with FSMB to access their API, as each report generation incurs a cost invoiced through the FSMB Physician Data Center.

How To Run A Successful Report:

- In order to run a successful FSMB search for actions or exclusions, you will need to ensure that the provider profile contains accurate data, including date of birth, SSN, and graduation year. This ensures that we are only returning results that are guaranteed to be your provider.

FSMB Report Outcomes:

- The first time we request information about a provider from OneView, we must confirm they are registered with our platform. This extra step can delay the results by up to 90 seconds.
- You will only be charged for runs where a provider was found in the database, and a report was returned. The generated FSMB report will indicate whether or not the provider has any actions reported and will be added to the provider's documents automatically.
- If the provider has a new action reported in the 12 months since the report was ran, FSMB will email the contact indicated in your agreement. Generating a new report will incur another cost.

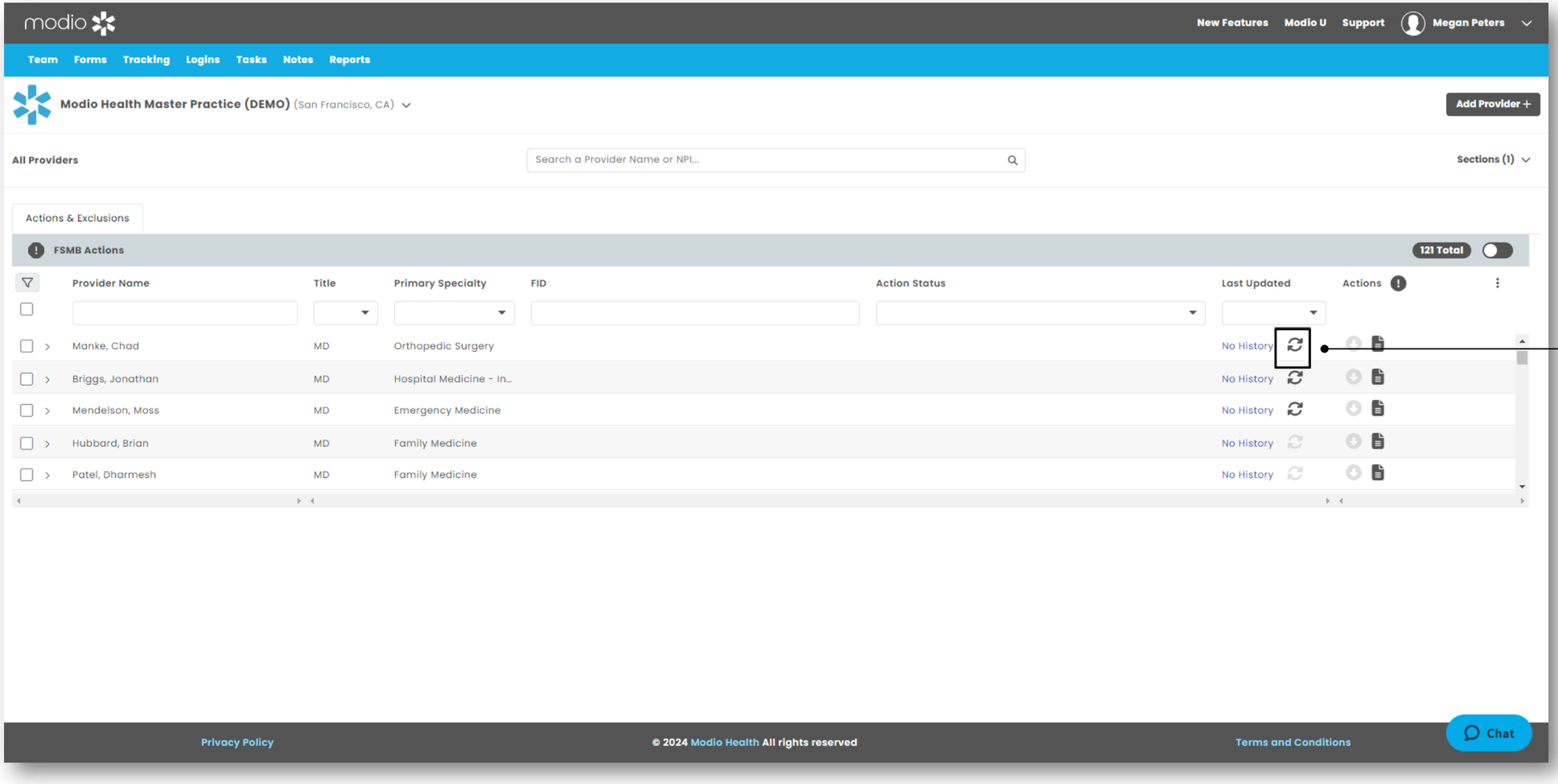


Locating the FSMB Actions Grid

Start by clicking the **Sections** button on the right-hand side of the dashboard.

Next, select the **FSMB Actions** checkbox in the V2 Sections menu. This will allow the FSMB grid to display.

To ensure that the FSMB grid is always displayed, access **Grid Settings** and toggle on the grid in the Actions & Exclusions section.

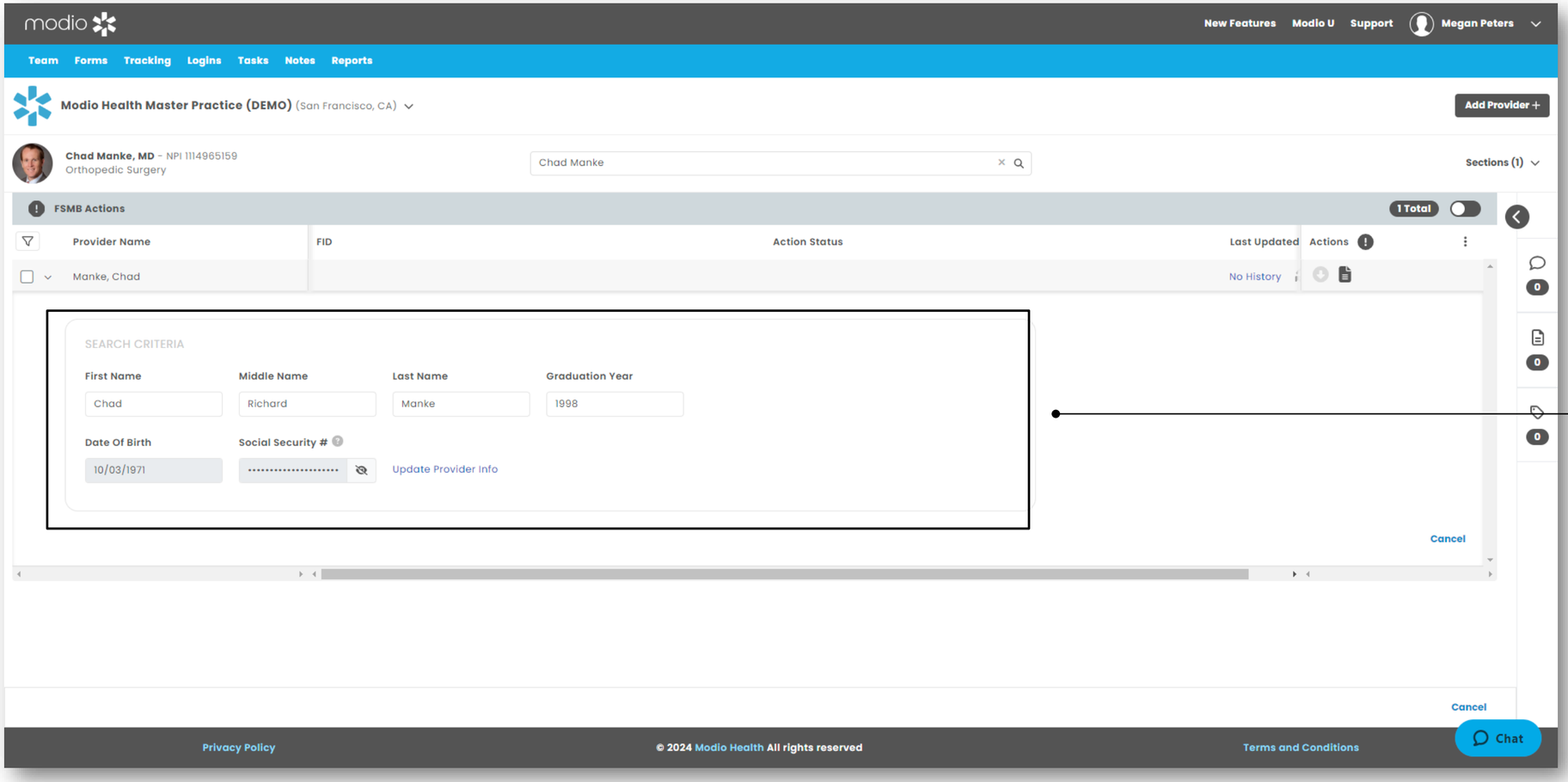


Running the FSMB Updater

Find your provider in the list and click on the updater icon .

FSMB will begin to run automatically.

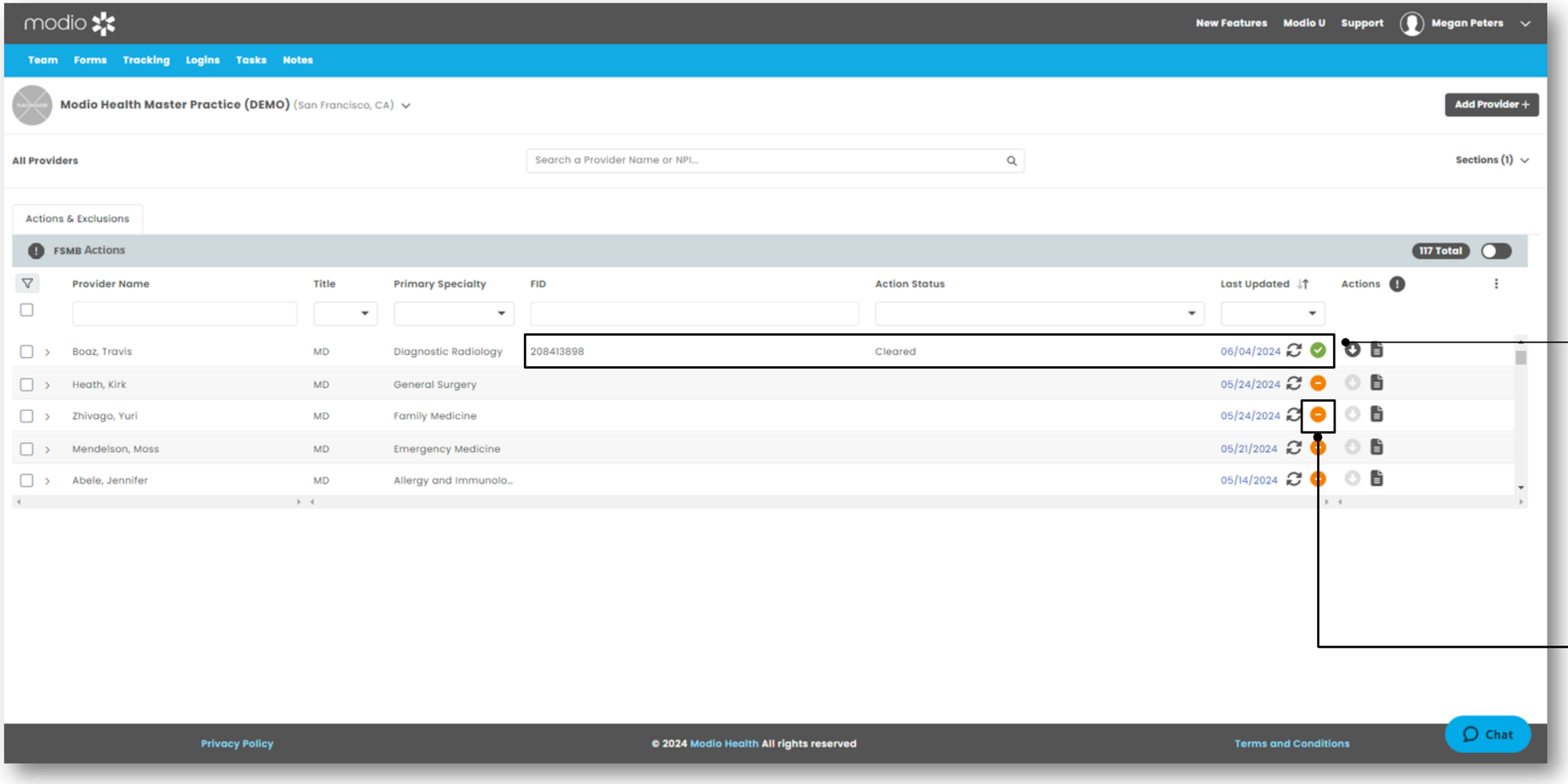
Note: The updater is only available on MD, DO, and PA profiles, and will require a signed FSMB agreement to appear.



Modify Search Criteria

Open detail view to see the criteria used for this search. If you are having trouble returning a result, change the search name or Graduation Year.

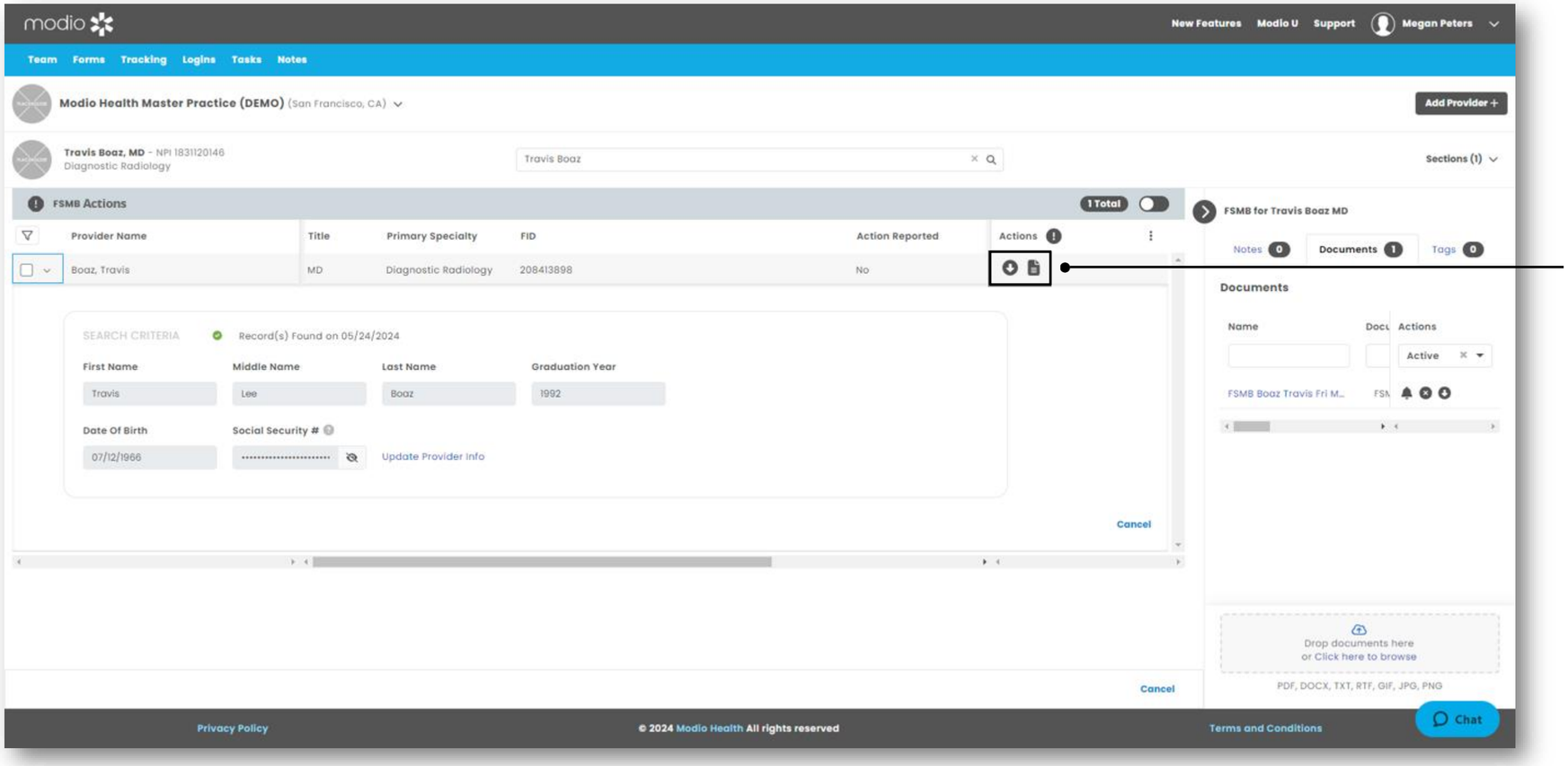
Use the Update Provider Info link to modify the Date of Birth or SSN on file for the provider.



Understanding FSMB Search Results

Costs apply when a provider is found in the database, indicated by the presence of an FID number. Actions reported will come back as “Cleared,” “Alerted,” or “Unknown” based on the results found in the report.

If Carbon returns “No Results Found” or “Error,” indicated with an orange or red icon, then the user will not be charged for the transaction.



Verification Document

The updater will automatically upload a verification PDF containing the FSMB report to your provider's Documents section.

You can view the PDF by clicking on the Download button.

If you want to see previous documents, click on the Tags, Notes, Docs icon to open the side drawer and locate the version of the PDF that you need.

The document includes date of birth, medical school, graduation year, degree type, and a list of state licenses. Information in this report can offer new or updated data for profile enrichment.

FAQ

Q: How do I get access to the FSMB integration?
A: Use of this integration requires an agreement with the FSMB Physician Data Center, as they will process the costs for pulling each report. If you don't have a signed agreement, email pdc@fsmb.org and let them know that you are a Modio client and need to sign up for the Physician Data Center. Once you have an account with FSMB, email them to request credentials for the API. Your email message should indicate that you need "PDC API" credentials generated for Modio OneView and sent back to you. The expected turnaround time with FSMB is 2 business days, but you are responsible for monitoring this timeline and following up with FSMB. Once the credentials are acquired, email support@modiohealth.com to finish setting up the integration.

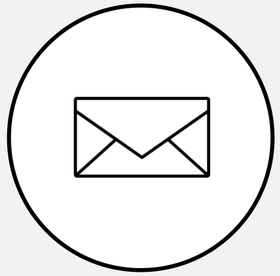
Q: What happens if I don't have the required data to run a search?
A: The FSMB Physician Data Center requires us to provide an accurate name, graduation year, date of birth, and SSN to find a match. If any search criteria are missing, the updater icon will be greyed out. If the data on the profile does not have a match in the FSMB database, then Carbon will indicate "Record Not Found."

Q: What is the difference between the FSMB Find feature and this grid?
A: Users may be familiar with the FSMB Find Feature available in the State Licenses grid. Using the magnifying glass icon in this grid will use the provider's name to search for possible license matches and present records that are not already on the profile. Once selected, records will be added to the grid to be run through Carbon. The FSMB Actions grid does not return any new records, but the FSMB report generated by a successful run will be added to the provider's documents and includes a list of licenses held by the provider and other provider data.

Q: Can I run the FSMB updater or see FSMB results in V1?
A: The FSMB updater is only available in OneView V2. However, any documents that you produce as part of an FSMB verification will be accessible in the Documents section of the provider profile in both V1 and V2.

For additional questions or further training,
contact the Modio Team via:

Online:
Live Chat Support



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