OneView®

TIP GUIDE: NCCPA UPDATER

(NATIONAL COMMISSION ON CERTIFICATION OF PHYSICIAN ASSISTANTS)

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Introduction

- Modio's OneView platform is integrated with the NCCPA (National Commission on Certification of Physician Assistants) to provide information about board certifications held by PAs.
- NCCPA data can be added to eligible profiles via a monthly run completed on the backend or through the Carbon updater visible in the Board Certifications grid at modiohealth.com/oneview. Clients will need to request access via a Modio support ticket, though usage does not incur any additional costs.

How To Run A Successful Report:

- The updater will only be visible in the Board Certifications grid on records with a board name of NCCPA.
- In order to run a successful NCCPA search for certification information, you will need to ensure that the provider profile contains accurate data, specifically the Specialty and Certification #, i.e., the PA ID.
- The Specialty field on an NCCPA board record can be used to indicate the primary Certified Physician Assistant certification and/or any certificate of added qualifications (CAQ). Results will be returned separately, even if they use the same PA ID.
- The PA ID is a unique identifier used by the NCCPA. If you do not know the PA ID, you can use the new find functionality to identify a possible match based on First/Last Name and State. Ensure that you are only selecting the result guaranteed to be your provider.

NCCPA Report Outcomes:

- Enabling the backend service will allow a search on the 1st and 18th of every month for any records with a matching certification #. A PSV document will be saved, as well as the updated expiration date.
- When the front-end updater finds a match, the following information will be added to the grids: certification number, issue date, expiration date, and certification status. A PDF from the NCCPA website will also be included and saved to the documents automatically.

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New Features   Modio U   Support   👤 Megan Peters   ⌄

Team   Forms   Tracking   Logins   Tasks   Notes   Reports

Modio Health QA (San Francisco, CA) ⌄   Add Provider +

Nusaybah Ismail, PA – NPI 1679942601
Physician Assistant

Nusaybah Ismail   ✕ 🔍   Sections (1)

📇 Board Certifications

x Board Certifications   Search...   Clear

▽   Org Type   Board/Organization   Specialty   Certification #   Iss

☐ > Board   National Commission on Certification ... 🔍   Certified Physician Assistant   1122849   09

☐ > Board   National Commission on Certification ... 🔍   Dermatology   1122849

☐ > Board   National Commission on Certification ... 🔍   Orthopaedic Surgery   1122849   11/

☐ Provider Info	☐ Actions & Exclusions	☐ Work Experience
☐ Provider Info	☐ Event Log	☐ Practice/Employer
☐ Birth Info	☐ OIG	☐ Facility Affiliations
☐ Addresses	☐ SAM	☐ Work History
☐ Add'l Names	☐ FSMB Actions	☐ Peer References
☐ CAQH	☐ Certifications	☐ Military Experience
☐ Health Info	☑ Board Certifications	☐ Malpractice Insurance
☐ Additional IDs	☐ Other Certifications	☐ Documents
☐ Licensure	☐ Education & Training	☐ Documents
☐ State Licenses	☐ Education & Training	☐ Completed Forms
☐ DEA Licenses	☐ Exams	☐ Verifications
☐ Controlled Substances		

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? Support

Locating the NCCPA Updater

Start by clicking the **Sections** button on the right-hand side of the dashboard.

Next, select the **Board Certifications** checkbox in the Sections menu. This will allow the Board Certifications grid to display.

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Running the NCCPA Updater

Filter by the **Board/Organization** to any certifications listed with National Commission of Certification of Physician Assistants (NCCPA).

Find your provider in the list and click on the updater icon ⟳

If a Certification # is **present**, the updater will run automatically.

If the Certification # is **empty**, a search functionality will help you identify the right PA ID, as described on the next page.

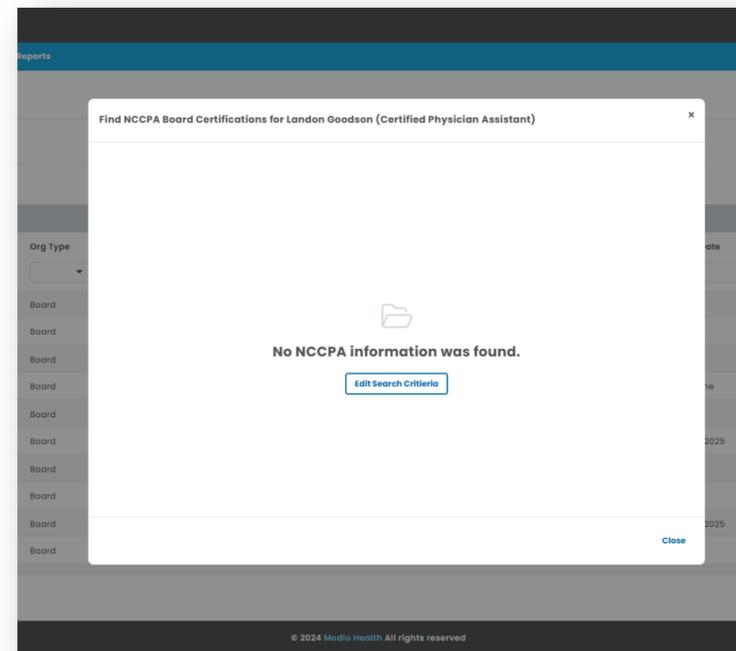*Note: The updater will only appear after the support team adds access for your team through a request.*
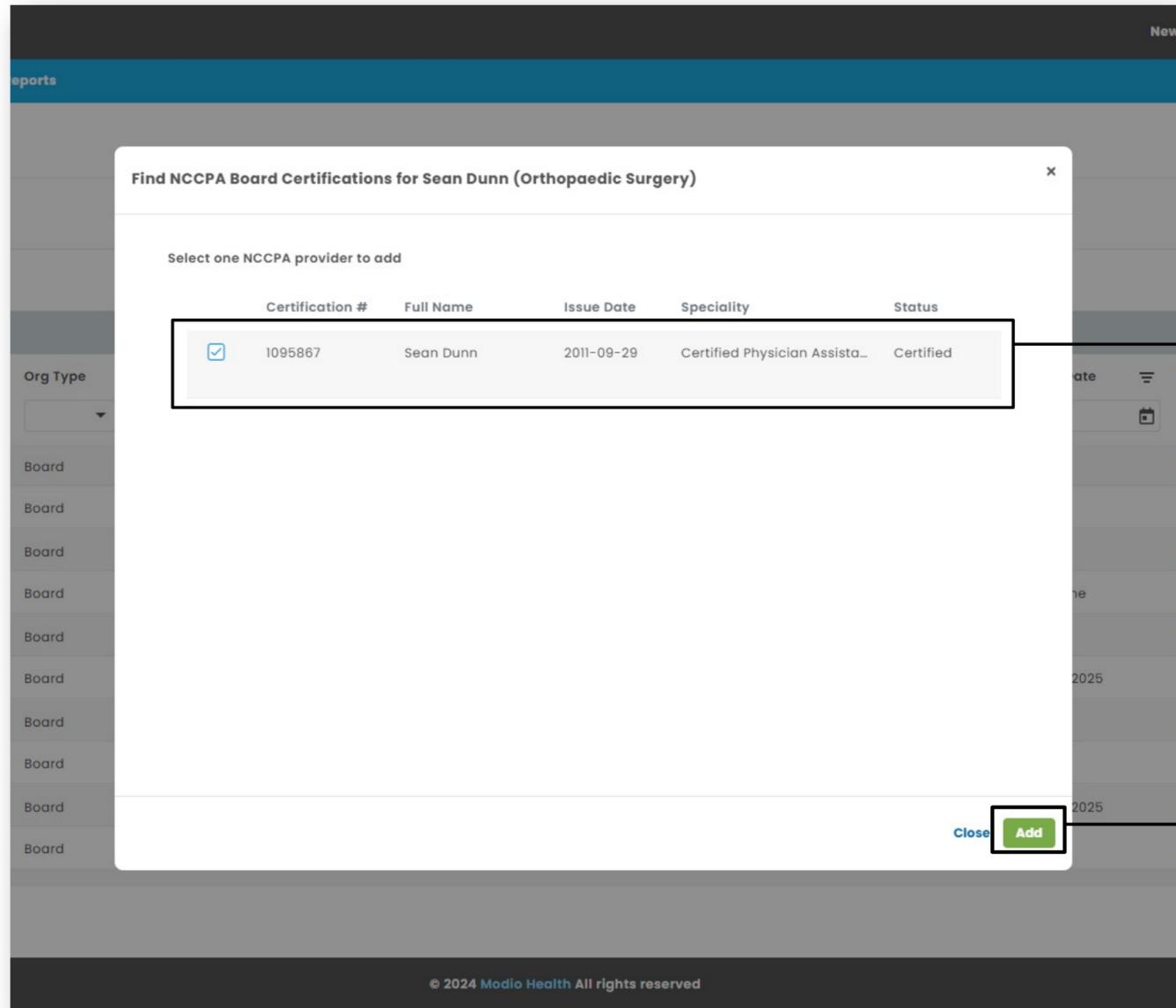
Add Certification

In order to return a result, your certification record must include the Certification # that matches the PA ID used by the NCCPA.

If your record **does not** contain a Certification #, clicking the updater icon will open a Find modal to find a matching NCCPA provider with the same First Name, Last Name, and State from the Current Address on the record.

Select the matching provider and click **Add**.

If **no** result is found, you can adjust the search criteria, including the state corresponding to the provider's certification.

Understanding Search Results

If Carbon finds a result on the NCCPA website, the "Record Found" icon will display with a green icon. Data will be added or updated from the website.

Note: the Carbon status indicates that we found a result, but the Certification Status will indicate whether the PA holds a certification.

If Carbon returns "No Results Found" or "Error," indicated with an orange or red icon, then the integration was unable to find a match.

Verification Document

The updater will automatically upload a verification PDF containing the NCCPA results to your provider's Documents section. You can view the PDF by clicking on the Download button ⬇.

If you want to see previous documents, click on the "Tags, Notes, Docs" icon 📄 to open the side drawer and locate the version of the PDF that you need.

The document includes name, certification status, PA ID (certification #), expiration date, and issue date. Information in this report can offer new or updated data for profile enrichment.

Note: CAQs will only be included on the PSV associated with a CAQ record. The document for this type of record will vary slightly from the primary record.

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FAQ

Q: How do I get access to the NCCPA integration?
A: Use of this integration needs to be tracked for our partners at NCCPA, which means users won't automatically have access. All you need to do is open a Modio Support Ticket at support@modiohealth.com to request access to NCCPA data and to please include the following details:

- **Team Name(s):** If your request covers access for multiple teams, please list all team names.
- **Verification Need(s):** Specify if you require front-end verification, back-end verification, or both.

Q: What happens if I don't have the required data to run a search?
A: The NCCPA requires us to provide PA ID to find a match. The find feature described on page 5 may help you identify this number within OneView. If you are unable to find a result, visit the NCCPA website directly to pull a verification, which will include the PA ID.

Q: Where can I run the NCCPA updater?
A: The NCCPA updater is only available in the new Board Certifications grid. Any documents that you produce as part of an NCCPA verification will be accessible in the Documents section of the provider profile. If your team is not using the new features at modiohealth.com/oneview, schedule a call with the Modio team to learn more.

Q: Can I run this updater on multiple providers at once?
A: Up to 20 unique providers can be selected at one time by checking the boxes to the left of the record in All-Provider View. Simply right-click on a record and choose "Update Selected Board Certifications" to return results for all selected records. You can also click the updater icon for different records to run them all at the same time.
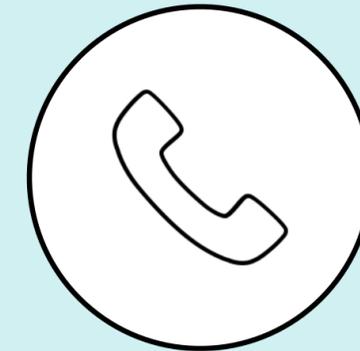
For additional questions or further training, contact the Modio Team via:

Online:
Live Chat Support
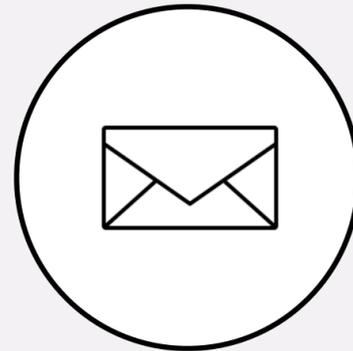
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