



OneView[®]

TIP GUIDE: NCCPA UPDATER

(NATIONAL COMMISSION ON CERTIFICATION OF PHYSICIAN ASSISTANTS)

Introduction

- Modio's OneView platform is integrated with the NCCPA (National Commission on Certification of Physician Assistants) to provide information about board certifications held by PAs.
- NCCPA data can be added to eligible profiles via a monthly run completed on the backend or through the Carbon updater visible in the Board Certifications grid at modiohealth.com/oneview. Clients will need to request access via a Modio support ticket, though usage does not incur any additional costs.

How To Run A Successful Report:

- The updater will only be visible in the Board Certifications grid on records with a board name of NCCPA.
- In order to run a successful NCCPA search for certification information, you will need to ensure that the provider profile contains accurate data, specifically the Specialty and Certification #, i.e., the PA ID.
- The Specialty field on an NCCPA board record can be used to indicate the primary Certified Physician Assistant certification and/or any certificate of added qualifications (CAQ). Results will be returned separately, even if they use the same PA ID.
- The PA ID is a unique identifier used by the NCCPA. If you do not know the PA ID, you can use the new find functionality to identify a possible match based on First/Last Name and State. Ensure that you are only selecting the result guaranteed to be your provider.

NCCPA Report Outcomes:

- Enabling the backend service will allow a search on the 1st and 18th of every month for any records with a matching certification #. A PSV document will be saved, as well as the updated expiration date.
- When the front-end updater finds a match, the following information will be added to the grids: certification number, issue date, expiration date, and certification status. A PDF from the NCCPA website will also be included and saved to the documents automatically.

The screenshot shows the Modio Health QA dashboard for a user named Megan Peters. The main content area displays a table of Board Certifications for Nusaybah Ismail, PA. The table has columns for Org Type, Board/Organization, Specialty, Certification #, and Issued. Three rows are visible, all for the National Commission on Certification of Physician Assistants (NCCPA) with certification number 1122849. The specialties listed are Certified Physician Assistant, Dermatology, and Orthopaedic Surgery.

On the right side of the dashboard, there is a 'Sections (1)' dropdown menu. This menu is open, showing a list of sections with checkboxes. The 'Board Certifications' checkbox is checked and highlighted with a red box. Other sections include Provider Info, Actions & Exclusions, Work Experience, Birth Info, Event Log, Practice/Employer, Addresses, OIG, Facility Affiliations, Add'l Names, SAM, Work History, CAQH, FSMB Actions, Peer References, Health Info, Other Certifications, Military Experience, Additional IDs, Licensure, State Licenses, Education & Training, Documents, DEA Licenses, Exams, Completed Forms, and Controlled Substances. A red arrow points from the 'Board Certifications' checkbox in the menu to the 'Board Certifications' grid on the left.

Locating the NCCPA Updater

Start by clicking the **Sections** button on the right-hand side of the dashboard.

Next, select the **Board Certifications** checkbox in the Sections menu. This will allow the Board Certifications grid to display.

The screenshot shows the 'Board Certifications' section of the Modio Health QA interface. At the top, there are navigation tabs: Team, Forms, Tracking, Logins, Tasks, Notes, Reports. Below that, the user is logged in as Megan Peters. A search bar is present for 'Search a Provider Name or NPI...'. The main table lists various providers and their certifications. The 'Board/Organization' column is filtered to 'National Commission'. The 'Certification #' column contains values like '345435345', '1095867', and '1122849'. The 'Last Updated' column shows dates like '10/23/2024', '10/29/2024', and '08/29/2024'. The 'Actions' column contains icons for update, refresh, and other actions. A red box highlights the refresh icon for the first row.

Provider Name	Primary Specialty	Org Type	Board/Organization	Specialty	Certification #	Issue Date	Exp. Date	Last Updated	Actions
Redcross, Kenneth	Family Medicine	Board	National Commission on Certification of P...	Dermatology				10/23/2024	[Updater Icon]
Mann, Bernie	Pediatric Emergency ...	Board	National Commission on Certification of P...	Cardiovascular and Thoracic ...	345435345			10/29/2024	[Updater Icon]
Goodson, Landon	No Specialty	Board	National Commission on Certification of P...	Certified Physician Assistant				10/22/2024	[Updater Icon]
Achanzar, Nik-Nik	Allergy and Immunolo...	Board	National Commission on Certification ...	Palliative Medicine and Hospi...			Lifetime	06/22/2023	[Updater Icon]
Akande, Ezekiel	Pain Medicine	Board	National Commission on Certification of P...	Certified Physician Assistant	345435346			08/29/2024	[Updater Icon]
Dunn, Sean	Physician Assistant	Board	National Commission on Certification of P...	Certified Physician Assistant	1095867	09/29/2011	12/31/2025	10/23/2024	[Updater Icon]
Dunn, Sean	Physician Assistant	Board	National Commission on Certification of P...	Nephrology	1095867			10/29/2024	[Updater Icon]
Dunn, Sean	Physician Assistant	Board	National Commission on Certification of P...	Orthopaedic Surgery				10/21/2024	[Updater Icon]
Ismail, Nusaybah	Physician Assistant	Board	National Commission on Certification of P...	Certified Physician Assistant	1122849	09/10/2015	12/31/2025	10/04/2024	[Updater Icon]
Ismail, Nusaybah	Physician Assistant	Board	National Commission on Certification of P...	Dermatology	1122849			10/04/2024	[Updater Icon]

Running the NCCPA Updater

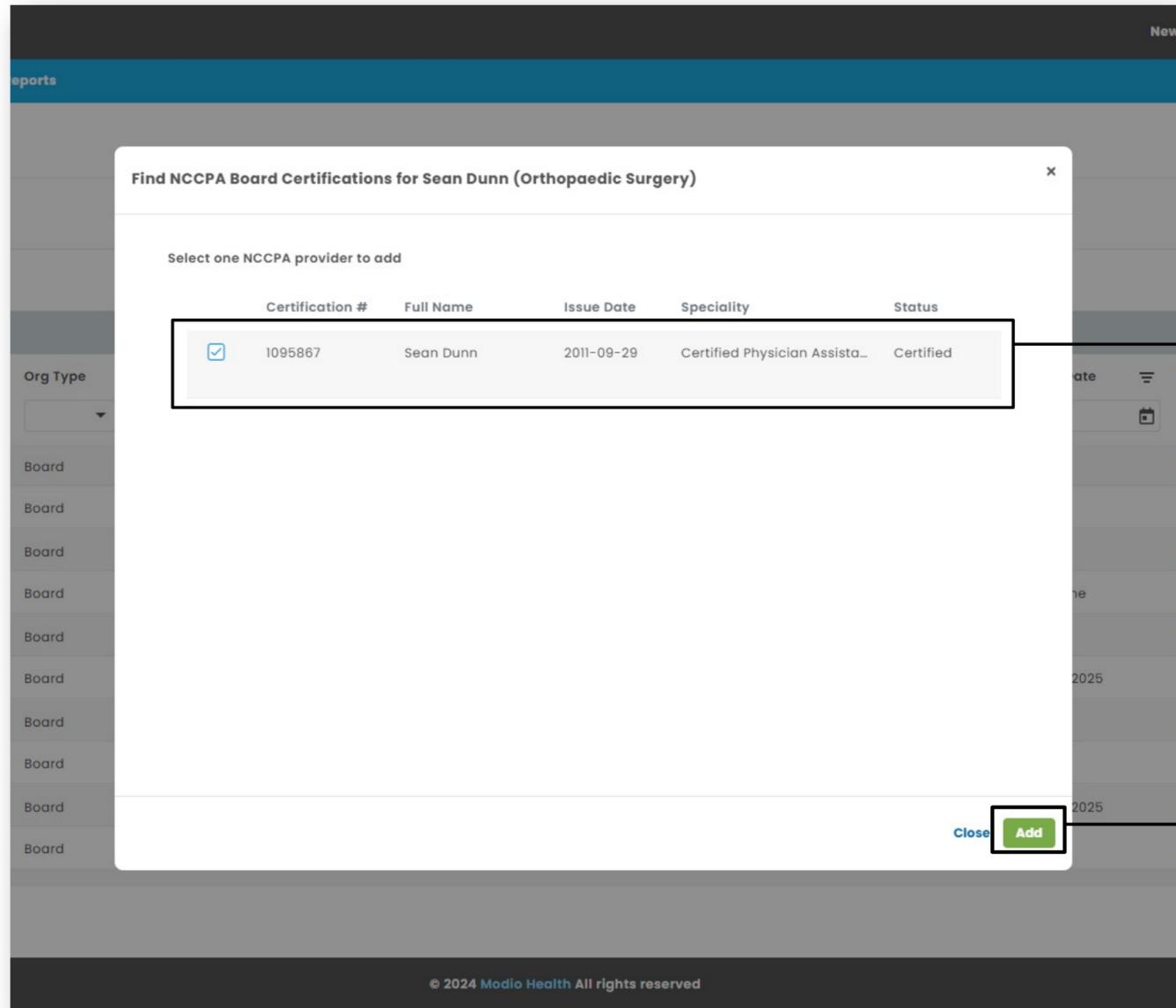
Filter by the **Board/Organization** to any certifications listed with National Commission of Certification of Physician Assistants (NCCPA).

Find your provider in the list and click on the updater icon

If a Certification # is **present**, the updater will run automatically.

If the Certification # is **empty**, a search functionality will help you identify the right PA ID, as described on the next page.

Note: The updater will only appear after the support team adds access for your team through a request.



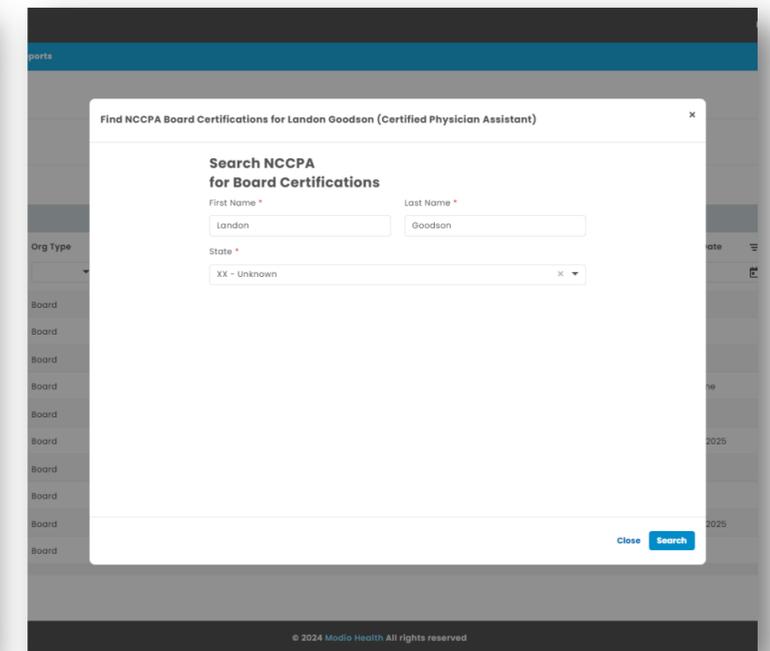
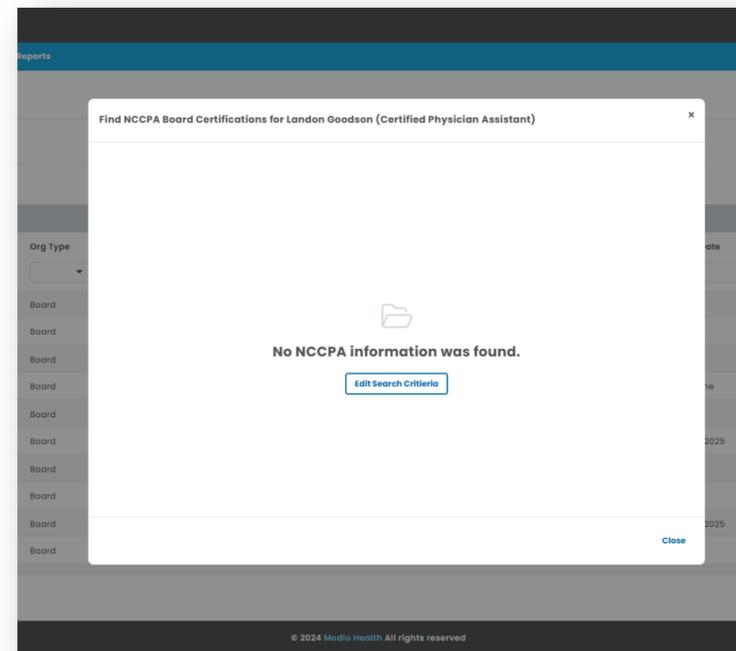
Add Certification

In order to return a result, your certification record must include the Certification # that matches the PA ID used by the NCCPA.

If your record **does not** contain a Certification #, clicking the updater icon will open a Find modal to find a matching NCCPA provider with the same First Name, Last Name, and State from the Current Address on the record.

Select the matching provider and click **Add**.

If **no** result is found, you can adjust the search criteria, including the state corresponding to the provider's certification.



modio Health QA (San Francisco, CA) Add Provider +

All Providers Search a Provider Name or NPI... Sections (1) v

Certifications

Board Certifications 0 Expiring 1 Expired 19 Total

Provider Name	Primary Specialty	Org Type	Board/Organization	Specialty	Certification #	Issue Date	Exp. Date	Cert. Status	Last Updated	Actions
Akande, Ezekiel	Pain Medicine	Board	National Commission...	Certified Physician Assi...	345435346				08/29/2024	Record Found (Red -)
Dunn, Sean	Physician Assistant	Board	National Commission...	Certified Physician Assi...	1095867	09/29/2011	12/31/2025	Certified	10/23/2024	Record Found (Green ✓)
Dunn, Sean	Physician Assistant	Board	National Commission...	Nephrology	1095867				10/29/2024	Record Found (Orange -)
Dunn, Sean	Physician Assistant	Board	National Commission...	Orthopaedic Surgery					10/21/2024	Record Found (Orange -)
Ismail, Nusaybah	Physician Assistant	Board	National Commission...	Certified Physician Assi...	1122849	09/10/2015	12/31/2025	Certified	10/04/2024	Record Found (Green ✓)
Ismail, Nusaybah	Physician Assistant	Board	National Commission...	Dermatology	1122849				10/04/2024	Record Found (Orange -)
Ismail, Nusaybah	Physician Assistant	Board	National Commission...	Orthopaedic Surgery	1122849	11/07/2019	12/31/2029	Certified	08/29/2024	Record Found (Green ✓)
Mainor, Shela	Aerospace Medicine	Board	National Commission...	Certified Physician Assi...	1127651	10/29/2015	12/31/2025	Certified	10/29/2024	Record Found (Green ✓)
Mainor, Shela	Aerospace Medicine	Board	National Commission...	Hospital Medicine	1127651				10/04/2024	Record Found (Orange -)
Pierson, Cindy	Nurse Practitioner	Board	National Commission...	Certified Physician Assi...	8758				10/10/2024	Record Found (Green ✓)

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Understanding Search Results

If Carbon finds a result on the NCCPA website, the "Record Found" icon will display with a green icon. Data will be added or updated from the website.

Note: the Carbon status indicates that we found a result, but the Certification Status will indicate whether the PA holds a certification.

If Carbon returns "No Results Found" or "Error," indicated with an orange - or red - icon, then the integration was unable to find a match.

The screenshot displays the Modio Health QA interface for a provider named Nusaybah Ismail, PA. The main content area shows a table of Board Certifications with the following data:

Org Type	Board/Organization	Specialty	Certification #	Issue Date	Exp. Date	Actions
Board	National Commission on Certific...	Dermatology	1122849			[Icons]
Board	National Commission on Certific...	Certified Physician Assistant	1122849	09/10/2015	12/31/2025	[Icons]

Below the table is a search criteria section with filters for Board/Organization, Specialty, and Certification #. The 'CERTIFICATION INFO' section includes fields for Org Type, Issue Date, Exp. Date, Recertification Date, Certificate Duration, and Cert. Status.

On the right side, there is a 'Documents' section with a 'Drop documents here or Click here to browse' area. A callout box highlights the 'Download' icon in the Actions column of the table, which points to the 'Download' button in the Documents section.

Verification Document

The updater will automatically upload a verification PDF containing the NCCPA results to your provider's Documents section. You can view the PDF by clicking on the Download button .

If you want to see previous documents, click on the "Tags, Notes, Docs" icon  to open the side drawer and locate the version of the PDF that you need.

The document includes name, certification status, PA ID (certification #), expiration date, and issue date. Information in this report can offer new or updated data for profile enrichment.

Note: CAQs will only be included on the PSV associated with a CAQ record. The document for this type of record will vary slightly from the primary record.

FAQ

Q: How do I get access to the NCCPA integration?

A: Use of this integration needs to be tracked for our partners at NCCPA, which means users won't automatically have access. All you need to do is open a Modio Support Ticket at support@modiohealth.com to request access to NCCPA data and to please include the following details:

- **Team Name(s):** If your request covers access for multiple teams, please list all team names.
- **Verification Need(s):** Specify if you require front-end verification, back-end verification, or both.

Q: What happens if I don't have the required data to run a search?

A: The NCCPA requires us to provide PA ID to find a match. The find feature described on page 5 may help you identify this number within OneView. If you are unable to find a result, visit the NCCPA website directly to pull a verification, which will include the PA ID.

Q: Where can I run the NCCPA updater?

A: The NCCPA updater is only available in the new Board Certifications grid. Any documents that you produce as part of an NCCPA verification will be accessible in the Documents section of the provider profile. If your team is not using the new features at modiohealth.com/oneview, schedule a call with the Modio team to learn more.

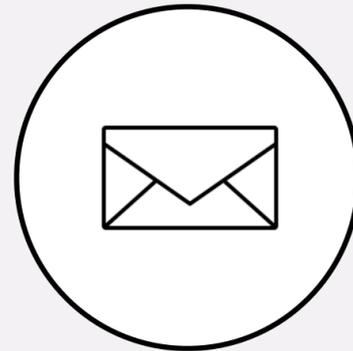
Q: Can I run this updater on multiple providers at once?

A: Up to 20 unique providers can be selected at one time by checking the boxes to the left of the record in All-Provider View. Simply right-click on a record and choose "Update Selected Board Certifications" to return results for all selected records. You can also click the updater icon for different records to run them all at the same time.

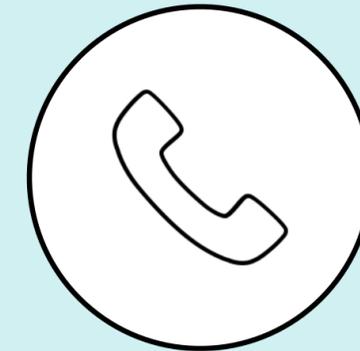
For additional questions or further training, contact the Modio Team via:



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