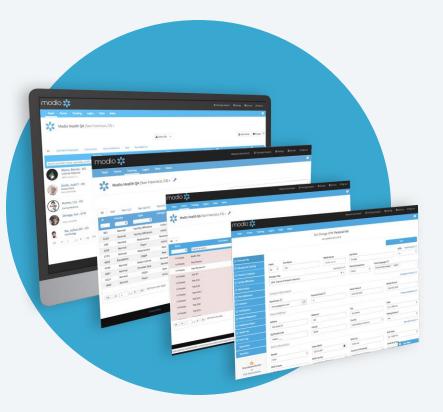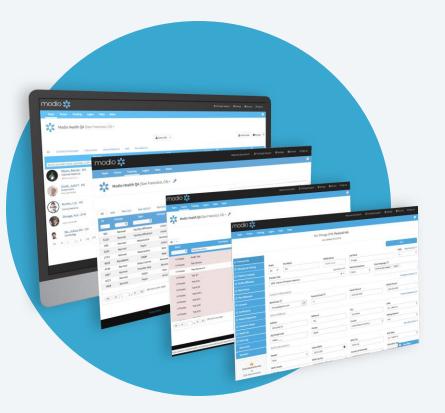**OneView® Course Title: Managing CAQH with OneView®**

Agenda:

- V1 CAQH Workflow

- V2 CAQH Workflow

- Managing and tracking CAQH attestation and reattestation

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Agenda:

- Monitoring Statuses & Alerts

- Managing CAQH Logins

- Open Question & Answer

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CAQH Data Pull Criteria

- Must be over 10 providers for CAQH pull.

- If post implementation it must be over 20 providers.

- The CAQH import does not include facility affiliation data.

- The data from CAQH will be imported "as is"

- The basic profile must already be in OV.

- Their CAQH attestation must be up to date for the API to work.

- They also must have their authorization setting enabled within ProView account.

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Training & Support

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TRAINING & SUPPORT

We're Here To Help

Welcome to the Modio Health Training & Support Center

Here you'll find Help Guides, Training Videos, and Support information to assist providers, coordinators, and recruiters. Continue to check this page for additional training and support resources. If you can't find what you need, please feel free to contact us.

Help Guides

Providers

- How-To Guide: Time and Expense
- OneView: Quick Start Guide

Coordinators

- Tip Guide : Getting Started for Coordinators
- Tip Guide : Read Only – Getting Started for Coordinators
- Tip Guide : Team Management – Tagging Providers
- Tip Guide: Provider Verification
- Tip Guide: Documents
- Tip Guide: Logins
- Tip Guide: Tasks
- Tip Guide: Notes
- Tip Guide: Tracking
- Tip Guide: Onboarding
- Tip Guide: Inactive/Active Providers
- Tip Guide: Forms

Support

- **Hours:** 8am – 8pm EST (Mon-Fri)
- **Phone:** (415) 935-0755
- **Email:** updates@modiohealth.com
- **Live Chat:** Click to open
- **Product:** OneView Release Notes

Updates

Request Type	Estimate
New Form Template	3 – 5 Days
Update Form Template	1 – 3 Day(s)
New Tracking Process	1 – 3 Day(s)
New/Update Facility	1 – 2 Day(s)
New General Specialty	1 – 2 Day(s)
New Title/License Type	Thursday Release
New Board/Additional Cert	Thursday Release
New Healthcare Payor	Thursday Release
New Document Type	Thursday Release

Live Help

Questions?
www.modiohealth.com