



TIP GUIDE : OIG ALIASES ENHANCEMENT

The OIG Feature within Modio's OneView®

Modio's original OIG search allowed you to run a single-name query of the OIG Exclusion List and return a PDF certifying the search results for your providers in OneView. With the latest OIG alias enhancement, you can run OIG searches using aliases for a provider that are stored in the **More Names** section in OneView.

By updating our integration to use the OIG Multiple Individual search, we can run a search not only using the provider's profile name, but also up to 14 other names from the **More Names** section. For example, we can search for provider "John Smith," but also include aliases such as "J Smith," "Johnny Smith," and "John Smith-Black."

When you run an OIG search, you can select from the list of OIG results (if any are returned), accept the search results, and upload a verification PDF to the provider profile as proof of the search.

Check that the provider's Personal Info section has been filled out to the best of your knowledge.

The OIG search will use **first and last name, as well as NPI number, DOB, and SSN** to verify the provider. If these data points are all present on the provider profile, this increases the veracity of the search results.

Missing data can cause a "fuzzy match," which means we are unable to verify if the search results truly match the provider in question.

Enter the provider's aliases in the **More Names** window of the Personal Info section. Aliases can be a name the provider uses professionally that may not match their current legal name.

Make sure that the aliases are entered as type "Other Name" or "Query Only," otherwise they will not be used in the OIG search. Carbon will prioritize the Other Name type first, so if you have 5 Other Name values and 12 Query Only values, all 5 Other Names will be searched, but only the first 9 of the Query Only names will be searched.

Return to the Team page and locate your provider's profile. Click on their profile icon to open the provider profile card.

The screenshot shows the Modio Health QA interface. A provider profile card for Brenda Anderson, CNA - Mental Health is open. The card displays the following information:

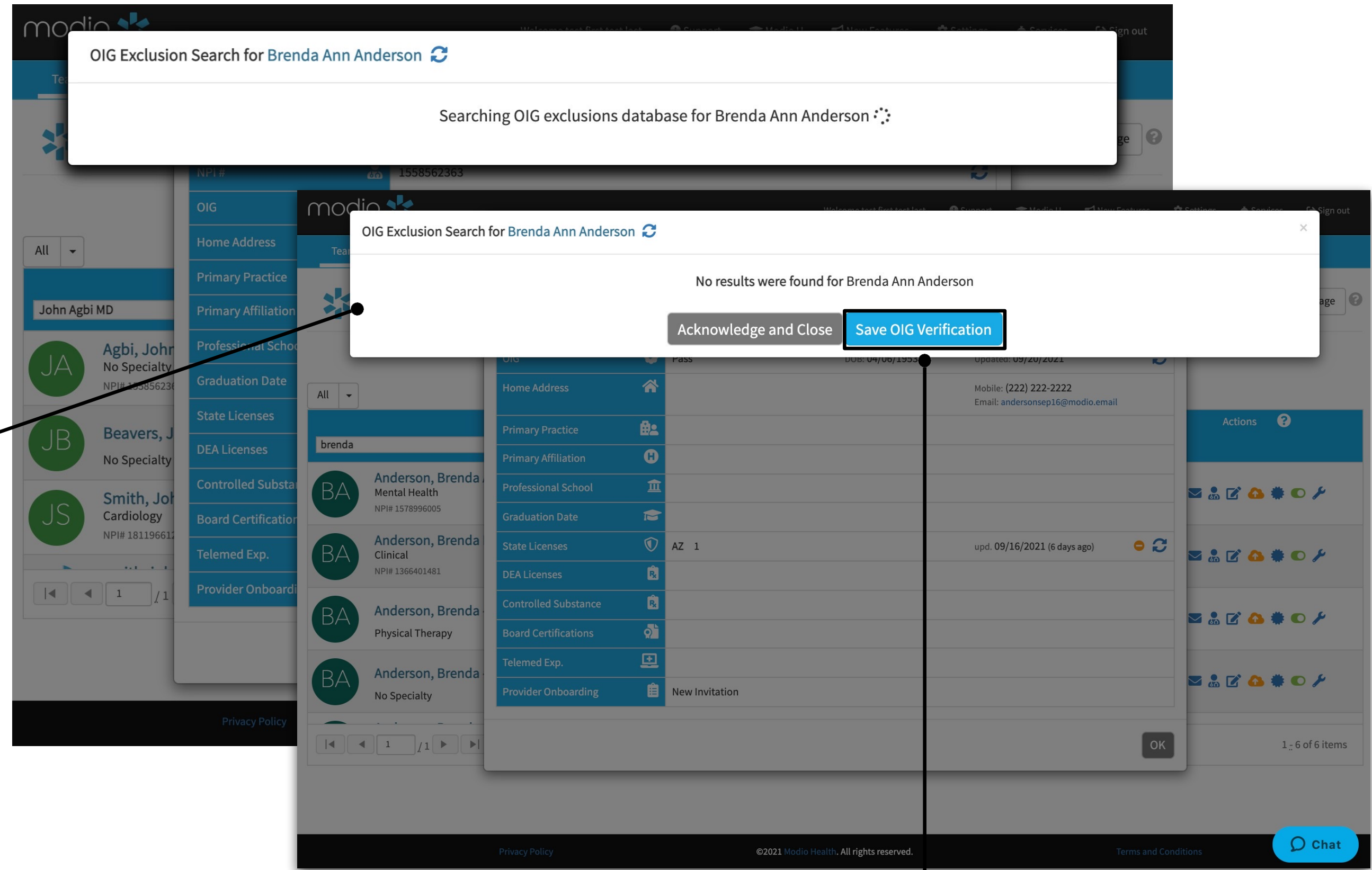
- Notes
- NPI #: 1578996005
- OIG: Pass, DOB: 04/06/1953, Updated: 09/20/2021
- Home Address
- Primary Practice
- Primary Affiliation
- Professional School
- Graduation Date
- State Licenses: AZ 1, upd. 09/16/2021 (6 days ago)
- DEA Licenses
- Controlled Substance
- Board Certifications
- Telemed Exp.
- Provider Onboarding: New Invitation

The OIG field is highlighted with a black box, and a yellow callout box points to the OIG updater button (refresh icon) next to it. Another yellow callout box points to the provider's profile icon in the Team list on the left.

Locate the OIG updater button and click.

The OIG search will begin, and you will see the provider's name as stored in Personal Info, as well as the values stored in Other Names and Query Only, listed in the modal. From there, you may see the following results the first time you run the OIG search for your provider:

No Results were found for [Provider Name(s)]: This indicates that we were unable to match your provider's data in OneView to any provider on the OIG exclusion list.

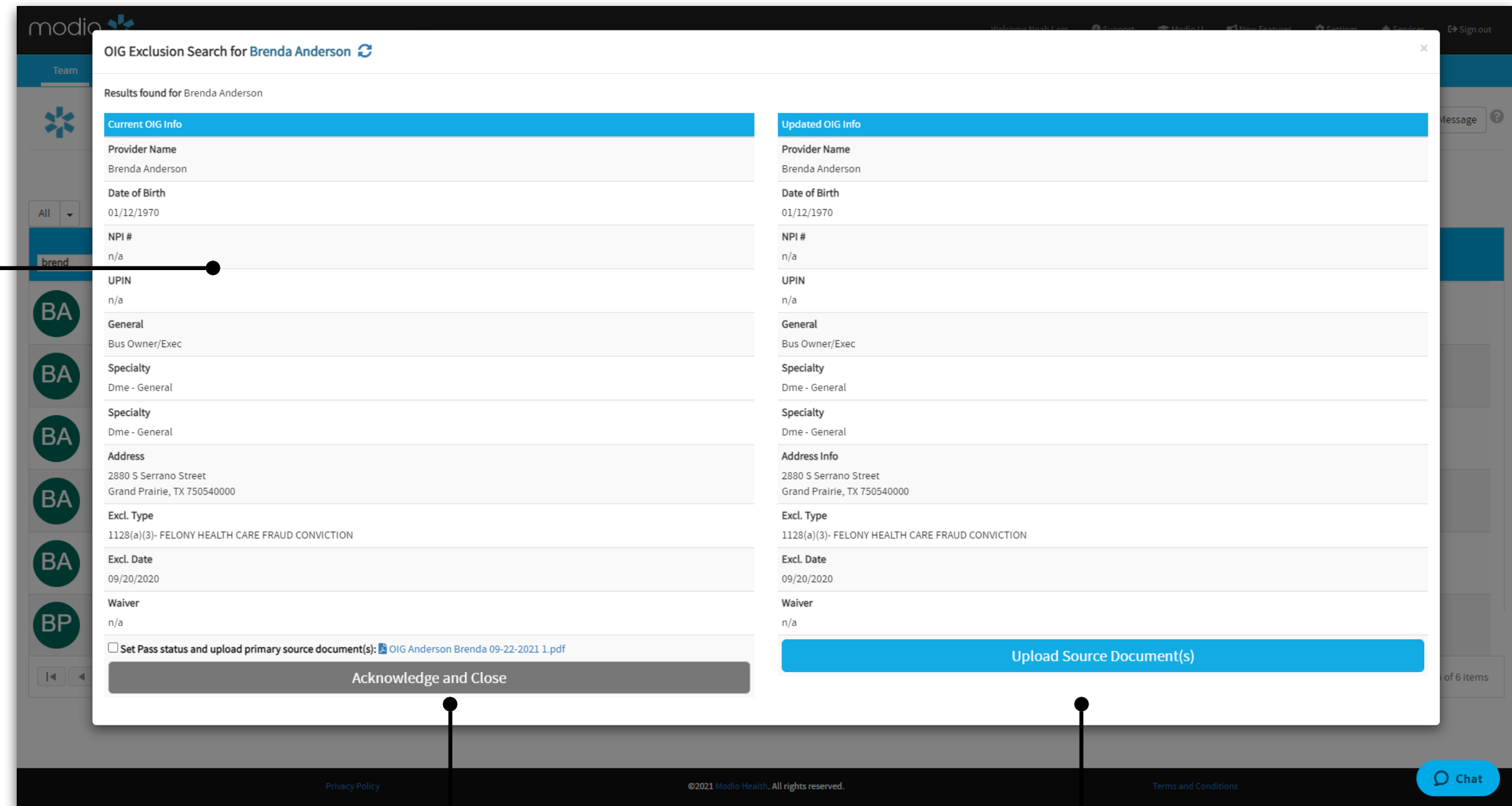


Click "**Save OIG Verification**" to save a PDF verification of these search results to the provider profile. When you click **Save**, the provider's OIG status will be set to Pass.

Comparison Columns: If you see two side-by-side columns of data with the headers “Current OIG Info” and “Updated OIG Info,” this indicates that we found 1 possible match for your provider.

You will need to compare the OneView data (on the left) to the matched OIG data (on the right) and determine if the OIG data is a true match for the provider.

Pay close attention to the **provider’s middle name, DOB, and NPI.** The more of these values that match the left-hand column, the more likely it is that the provider is truly on the OIG exclusion list.



You can now choose to:

1. Acknowledge and Close: If you do not want to accept the matched provider, click here. Leaving the Set Pass Status checkbox unmarked will leave the status set to Scheduled, and no verification document will be uploaded. Marking the checkbox will set the status to Pass, and a verification document will be uploaded.

OR

2. Accept Changes: The provider's OIG status will be set to Match (if we can only confirm partial data) or Fail (if we get a match on NPI and/or DOB). If you also select “Upload primary source document” before clicking Accept, then a verification document will be uploaded to the provider profile.

Results List: If you see a list of provider names with DOB, NPI, and other data points, this indicates that multiple providers were found on the OIG exclusion list who could match the provider you searched. You will need to look at the data points in this list and determine if they match your provider. You can now choose to:

A. Set Pass Status: Do this if none of the providers in the list match the provider you are searching for. This will upload a verification document to the provider profile.

B. Select Provider: Do this if one of the providers in the list matches the provider you are searching for. From here, the workflow will be the same as the Comparison Columns (previous page).

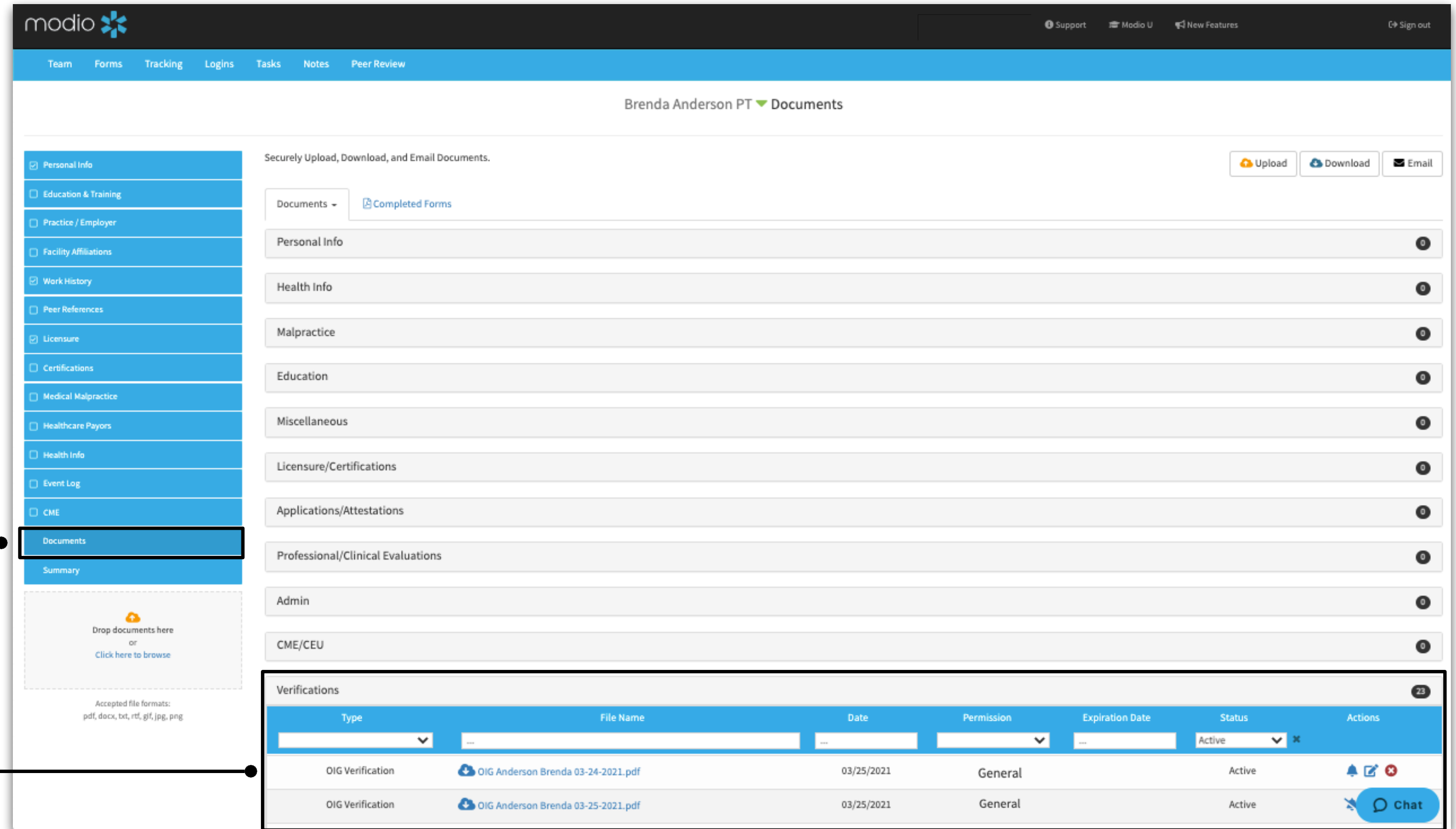
Full Name	Date Of Birth	NPI	General	Specialty	Address	Exclusion
Brenda Joyce Anderson	09/01/1955		Ind- Lic Hc Serv Prov	Nurse/Nurses Aide	263 G Street, Apt A	1128(b)(4)- LICENSE REVOCATI...
Brenda Joy Anderson	12/18/1950		Therapist		1557 West 590 North	1128(b)(4)- LICENSE REVOCATI...
Brenda Anderson	01/12/1970		Bus Owner/Exec	Dme - General	2880 S Serrano Street	1128(a)(3)- FELONY HEALTH CA...
Brenda L Anderson	01/28/1967		Ind- Lic Hc Serv Prov	Nurse/Nurses Aide	128 Hawkins Mill Road	1128(b)(4)- LICENSE REVOCATI...
Brenda L Smith	04/06/1951		Nursing Profession	Nurse/Nurses Aide	2959 Concord Street	1128(b)(4)- LICENSE REVOCATI...
Brenda Katherine Smith	03/27/1957		Nursing Profession	Nurse/Nurses Aide	924 N Olney St	1128(b)(4)- LICENSE REVOCATI...
Brenda Lyn Smith	10/26/1973		Private Cit/Entity	Health Care Aide	86 Shore Drive, #32	1128(a)(1)- PROGRAM-RELATE...


C. Select New Provider: Click on the "Select Another Record" button at the top of the window if you determine that the provider selected is not a true match. This will take you back to the results list.

Current OIG Info	Updated OIG Info
Provider Name Brenda Anderson	Provider Name Brenda L Smith
Date of Birth n/a	Date of Birth 04/06/1951
NPI # n/a	NPI # n/a
UPIN n/a	UPIN n/a
General n/a	General Nursing Profession
Specialty n/a	Specialty Nurse/Nurses Aide
Address n/a	Address Info 2959 Concord Street Flint, MI 485040000
Excl. Type n/a	Excl. Type 1128(b)(4)- LICENSE REVOCATION/SUSPENSION/SURRENDER
Excl. Date n/a	Excl. Date 04/11/1991
Waiver n/a	Waiver n/a



Did you click **Accept Changes** for the wrong provider? Check the FAQ on Page 10 for more details.



modio  Support Modio U New Features Sign out

Team Forms Tracking Logins Tasks Notes Peer Review

Brenda Anderson PT Documents

Securely Upload, Download, and Email Documents. Upload Download Email









Documents Completed Forms

- Personal Info
- Education & Training
- Practice / Employer
- Facility Affiliations
- Work History
- Peer References
- Licensure
- Certifications
- Medical Malpractice
- Healthcare Payers
- Health Info
- Event Log
- CME
- Documents**
- Summary

Drop documents here or [Click here to browse](#)

Accepted file formats: pdf, docx, txt, rtf, gif, jpg, png

Verifications 23

Type	File Name	Date	Permission	Expiration Date	Status	Actions
OIG Verification	 OIG Anderson Brenda 03-24-2021.pdf	03/25/2021	General		Active	  
OIG Verification	 OIG Anderson Brenda 03-25-2021.pdf	03/25/2021	General		Active	   Chat

Navigate to the Documents tab

You can now find your provider's PDF in the **Verifications Grid**.

FAQ –

Q: When I click “Accept Changes”, what data might be added to my provider profile?

A: Data from an accepted OIG search can be written to two places. We have a data table for Personal Info and a separate OIG table for storing data from each search. When you accept changes, Carbon can insert provider NPI number and/or DOB into the Personal Info fields if they were blank before. In addition, it will also insert the first, middle, and last name values of the record you selected into the OIG table. The data in the OIG table will be used to set the default name for future OIG searches. If you want to clear this info, use the Set Pass Status button.

Q: What do the Scheduled, Pass, Match, and Fail statuses mean?

A: These are the 4 possible OIG statuses that can be set for your provider. Here’s where they apply:

- 1.Scheduled:** This indicates that your provider’s profile has been queued for the next monthly OIG run, but no OIG run has been completed. You can manually initiate an OIG search for the provider if you want to see their OIG status immediately and get a verification document.
- 2.Pass:** This indicates that no person matching your provider's personal data was found on the OIG Exclusion List. To get a pass, the minimum data on the provider profile must include the first and last name plus DOB. We recommend having NPI and SSN on file whenever possible.
- 3.Match:** This indicates that an initial OIG search has been run for a provider and a possible match for the provider’s data was found and recorded on the provider profile. This does not mean that the provider is definitely on the Exclusion List. You will need to confirm if the data points for the possible match are correct for your provider, and you may need to add additional data (e.g. NPI or SSN) to the profile in order to return a Pass or Fail status.
- 4.Fail:** This indicates that the provider’s data in OneView definitely matched a provider on the Exclusion List. The only data points that can produce a Fail status at this time are a matched NPI or SSN, since these are unique identifiers (unlike name or DOB). Note that OIG does not always have all personal data points on file, however.

Q: Is a verification document always uploaded as a result of running the OIG updater?

A: A verification PDF will be available for upload when no results are found, when a match or fail is found, and when you choose to set a Pass status for the provider. If a provider has five or more aliases stored in Other Name or Query Only, a second PDF will automatically be uploaded to the provider profile as well. In the case of multiple PDFs, they will have the same timestamp but be numbered 1, 2, or 3.

Q: What's the difference between the Other Name and Query Only types in More Names?

A: Other Name indicates variations on the provider's name that have been used professionally in the past (e.g. John Smith vs. John Smith Jones). Query Only types allow you to enter formatting variations to widen your search parameters (e.g. John Smith Jones, John Smith-Jones, and John SmithJones).

FAQ –

Q: I chose the wrong provider from the results list. What should I do?

1 **A: Option 1** - If you haven't yet clicked the Accept Changes button, you can still go back to the list of other providers. Click on **"Select Another Record"** to do so.

Full Name	Date Of Birth	NPI	General	Specialty	Address	Exclusion
<input type="checkbox"/> Brenda Joyce Anderson	09/01/1955	n/a	Ind- Lic Hc Serv Prov	Nurse/Nurses Aide	263 G Street, Apt A	1128(b)(4)- LICENSE REVOCATI...
<input type="checkbox"/> Brenda Joy Anderson	12/18/1950		Therapist		1557 West 590 North	1128(b)(4)- LICENSE REVOCATI...
<input type="checkbox"/> Brenda Anderson	01/12/1970		Bus Owner/Exec	Dme - General	2880 S Serrano Street	1128(a)(3)- FELONY HEALTH CA...
<input type="checkbox"/> Brenda L Anderson	01/28/1967		Ind- Lic Hc Serv Prov	Nurse/Nurses Aide	128 Hawkins Mill Road	1128(b)(4)- LICENSE REVOCATI...
<input checked="" type="checkbox"/> Brenda L Smith	04/06/1951		Nursing Profession	Nurse/Nurses Aide	2959 Concord Street	1128(b)(4)- LICENSE REVOCATI...
<input type="checkbox"/> Brenda Katherine Smith	03/27/1957		Nursing Profession	Nurse/Nurses Aide	924 N Olney St	1128(b)(4)- LICENSE REVOCATI...
<input type="checkbox"/> Brenda Lyn Smith	10/26/1973		Private Cit/Entity	Health Care Aide	86 Shore Drive, #32	1128(a)(1)- PROGRAM-RELATE...

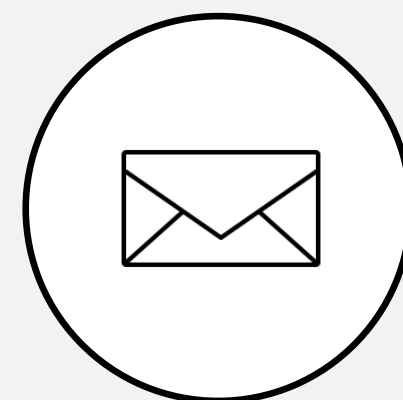
2 **A: Option 2:** If you've already accepted the changes and data has been filled in your provider's profile, you may need to remove data points like middle name, NPI, and DOB from Personal Info if these are incorrect. Then, rerun the updater and **click "Set Pass Status and upload verification document."** This will clear the OIG table and reset the provider default.

Current OIG Info	Updated OIG Info
Provider Name Brenda L Smith	Provider Name Brenda L Smith
Date of Birth 04/06/1951	Date of Birth 04/06/1951
NPI # n/a	NPI # n/a
UPIN n/a	UPIN n/a
General Nursing Profession	General Nursing Profession
Specialty Nurse/Nurses Aide	Specialty Nurse/Nurses Aide
Address 2959 Concord Street Flint, MI 485040000	Address Info 2959 Concord Street Flint, MI 485040000
Excl. Type 1128(b)(4)- LICENSE REVOCATION/SUSPENSION/SURRENDER	Excl. Type 1128(b)(4)- LICENSE REVOCATION/SUSPENSION/SURRENDER
Excl. Date 04/11/1991	Excl. Date 04/11/1991
Waiver n/a	Waiver n/a
<input type="checkbox"/> Set Pass status and upload primary source document(s): OIG Smith Brenda 09-22-2021 1.pdf	<input type="button" value="Upload Source Document(s)"/>

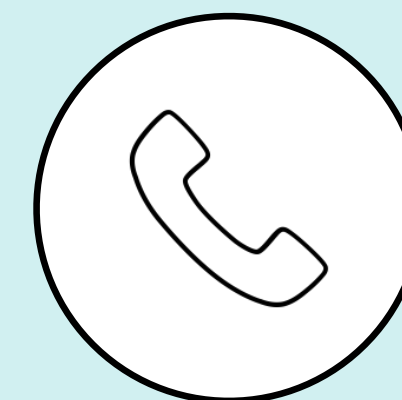
For additional questions or further training, contact the Modio Team:



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